

## **Barnardo's Emotional Health and Wellbeing Service Privacy Notice**

### **Introduction**

This privacy notice explains how your data is used by the Council and Barnardo's to provide the Time2Talk Emotional Health and Wellbeing service for care leavers.

### **Who will be using your data?**

Nottinghamshire County Council and Barnardo's are joint data controllers for the data you provide to us. Your information will be stored on the Council's Mosaic database. The Council will have responsibility for storage and security of your data.

Both organisations may also contract third party organisations to process your data on our behalf (e.g. suppliers of business systems such as our Business Management System).

### **What personal data do we use?**

- Name and Contact Details
- Age
- Date of Birth
- Lifestyle and social circumstances, where relevant

### **What types of special category personal data do we need from you?**

If you have any health conditions that require accessibility adjustments in order for you to access the service, this will be shared with the Barnardo's Wellbeing Worker as part of the referral.

During wellbeing support sessions you may disclose information about yourself that includes special category data, eg. physical or mental health, religion, ethnicity, sexuality or political opinions. This information will be shared between the Council and Barnardo's in case notes. However, if you do not wish this information to be recorded you can request that your Wellbeing Worker does not record certain details.

You can also contact Nottinghamshire County Council to request that your information be deleted, see contact information below.

## **Why do we use your data?**

- For service delivery
- For service planning, training and improvement

In addition, anonymised data may be provided to the Nottinghamshire Integrated Care Board, who fund the service.

Data may also be provided the NHS for informing health policy and improving care. To find out more, or to opt out of sharing data for this purpose, visit [nhs.uk/your-nhs-data-matters](https://nhs.uk/your-nhs-data-matters) .

## **What legal reasons allow us to use your data in this way?**

Our legal basis for processing your personal data is that it is necessary for carrying out a task in the public interest.

Our legal basis for processing health data related to accessibility adjustments is that it is necessary for carrying out a task in the public interest. Our basis for all other processing of special category data is that it is carried out with your explicit consent.

## **Who may we share your data with or receive it from?**

Information will be shared between the Nottinghamshire County Council Leaving Care team and Barnardo's Wellbeing Workers.

Anonymised information may also be shared with the following external organisations:

- Nottinghamshire Integrated Care Board, for monitoring purposes
- Other NHS bodies, for research purposes

## **May personal data be transferred overseas?**

The Council may for operational purposes transfer personal data overseas. In these cases, we will ensure that your personal data is protected and there are safeguards

for the protection of your rights. Please refer to the [County Council's privacy statement](#) for further details.

### **How long is your data kept for?**

This information is held in accordance with the Council's retention schedule – see [here](#).

### **What will happen if you do not provide or we cannot obtain the data needed?**

- We could not provide you with the Wellbeing Worker service

### **Does the service make decisions using fully automated processes?**

No.

### **What rights do you have over this use of your data?**

- To be informed about how we use your data
- To access a copy of your data that we process
- To have us rectify or correct your data that we process
- To restrict our processing of your personal data
- To object to the use of your data
- To have your personal data erased
- To request that we transfer your information to you or another organisation
- To object to fully automated decision making
- To withdraw your consent (if it's the legal reason why we use your data).

Some of these rights are subject to exceptions. Please refer to the [County Council's privacy statement](#) part 10 for further details.

### **Contact the Data Protection Officer:**

If you have any concerns about how the Council is using your data, you can contact the Council's Data Protection Officer by writing to:

[DPO@nottsc.gov.uk](mailto:DPO@nottsc.gov.uk)

Or

Data Protection Officer  
Nottinghamshire County Council  
County Hall  
West Bridgford

Nottingham  
NG2 7QP

Please see the County Council's privacy statement for further information:

<http://www.nottinghamshire.gov.uk/global-content/privacy>

**Contact details of the Information Commissioner's Office:**

If you are unhappy with how your data has been processed by the Council or you feel your data protection rights have been breached, you have the right to complain to the Information Commissioner's Office at:

[www.ico.org.uk](http://www.ico.org.uk)

Or

Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

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